

Graham Health System

Eliminating Manual Processes and Resource Drain With Service and Automation



Company Overview

Graham Health System is a private, not-for-profit organization providing inpatient, outpatient, home care and long-term care. Graham has a proud and rich history of serving the healthcare needs of Canton and the surrounding communities for over a century.

Location: Canton, Illinois

Industry: Healthcare

Employees: 700+



"Partnering with Selerix has been life-changing for Graham Health System. With benefits administration alone, months of my life have been saved in automating through BenSelect. It's been a huge cost reduction across the board as far as just the manual labor hours that we're saving between the ben admin system and the ACA reporting - truly substantial."

-Amanda O., Assistant Director of Human Resources, Graham Health System

Get in touch

The Challenge

The majority of Graham Health System's benefits administration and Affordable Care Act (ACA) reporting processes were manual. With five locations and over 700 employees, this negatively impacted both the HR and Accounting departments. The four-person HR team was motivated to provide the best for its employees. However, the time-consuming manual processes translated into lengthier benefits administration and ACA reporting cycles, more room for error, and less time devoted to other HR functions. Graham was aware of benefits administration software solutions but believed them to be too costly for a smaller, not-for-profit organization.

The Solution

Selerix was introduced to Graham as a solution for both its benefits administration and ACA reporting difficulties.

The Solution included:

- ✓ Elimination of manual, paper processes surrounding benefits enrollment and administration
- ✓ An internal Selerix team of experts designated to handle all electronic data interchange (EDI) between Graham and third-party administrators
- ✓ Elimination of the need to enter each employee's coverage manually for ACA reporting and the addition of automatic 1094-C and 1095-C generation



The Result

Selerix's custom solution, crafted specifically to address the pain points highlighted by Graham Health System, led to an immense quantity of time and payroll saved for both the HR and Accounting departments. The benefits administration and enrollment processes alone were streamlined from a timeline of several months to a period of three weeks, with limited HR involvement. Graham's ACA reporting transitioned to an entirely automated process with only minimal review required by internal teams, allowing Accounting to be relieved of over 60 hours of annual workload.

Get in touch