CLIENT SUCCESS STORY

Hope Healthcare

Delivering custom benefits solutions that fit company needs

Company Overview

Hope Healthcare is a not-for-profit organization caring for people of all ages who are facing physical and emotional challenges while living with serious illness.

Location: 15+ locations in Southwest Florida

Industry: Healthcare

Employees: 200+

"This software is easy to use and all of the staff at Selerix have listened to us as an end user for the last several years and have really taken to heart the things we said are working well and the areas that we were having challenges with. They've listened and they've made changes."

-Martha B., Staff Services Director, Hope Healthcare

Get in touch

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How Does Selerix Support Hope Healthcare?

✓ Flexibility

Selerix utilizes the flexibility of the Selerix BenSelect platform to support the unique complexity of Hope Healthcare's benefit plan design, supporting a benefit offering tailored to the specific needs of Hope Healthcare's employees and minimizing disruption in their relationship with HR.

✓ Process Efficiencies

The Selerix team crafted a streamlined dependent verification process for Hope Healthcare resulting in cost reduction for the organization, effective plan utilization by employees, and eliminating manual tasks within the HR department.

✓ Custom Solutions

Selerix crafted custom reporting solutions to provide detailed information to Hope Healthcare and its third-party vendors on the participation and success of benefit plans. Additionally, these custom reports functions as a fail-safe to ensure plan rules were being effectively enforced.

✓ Client Service

Selerix serves as a communication medium between Hope Healthcare and third-party vendors, facilitating important planning sessions and managing detailed requests to the mutual success and satisfaction of both parties.

"The thing I like best about the system is that our staff find it to be user-friendly. We have used it now for 3-4 years and our staff can go into it, they can make changes, they are comfortable and they find it to be intuitive."

-Martha B., Staff Services Director, Hope Healthcare

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