



LEARN MORE ABOUT OUR

COBRA Services



Trusted Support for an Essential Benefit

As an integral part of our benefits administration solution, Selerix is pleased to offer COBRA services to our clients. Our years of experience in benefits technology and commitment to providing superior service make Selerix a natural solution for employers in search of this critical, but often complex, requirement.

The Selerix COBRA Solution Includes

- ✓ **Web-based COBRA employer portal** with real-time reporting for employers and qualified beneficiaries
- ✓ **24/7 access** to payment data, reports, and qualified beneficiary information
- ✓ **Dedicated COBRA and HIPAA-certified Account Specialist** for direct support, with phone and email access
- ✓ **Complete COBRA program compliance** with all required notices
- ✓ **Timely updates** on regulation and legislation changes through training webinars and email alerts
- ✓ **COBRA and HIPAA compliance** with ongoing EBIA training, certifications, and a designated compliance officer
- ✓ **Online ACH payment options** for quick and secure payments
- ✓ **Comprehensive COBRA support** through phone, email, and the website for employers and beneficiaries
- ✓ **HIPAA Certificates of Creditable Coverage** (optional)
- ✓ **Encrypted email service** for secure transmission of PHI, fully HITECH Act compliant
- ✓ **Open enrollment services**, including notification of plan and rate changes
- ✓ **Employer notifications** to all current qualified beneficiaries and retirees regarding plan changes and open enrollment timelines

Discover the Selerix difference.

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